



Step's Roboagile Methodologies Accelerates Utility Bills Management For A Leading Energy Domain

ABOUT CLIENT:

Driving the transformation of the energy sector around the world, allowing our customers to use technology to transform energy into new opportunities for growth and progress.

REVENUE:

€ 1,130 mln

EMPLOYEES:

2,768

INDUSTRY:

Utilities and Energy

REGION:

Europe

BUSINESS NEED:

To develop automated solution, which will download more than 20,000 utility bills/month and store them on FTP server so that operation team can process payments on those bills.

BUSINESS BENEFITS

01

External Service Provider Dependency Quantum of invoices:

Company processing utility bills across 800+ suppliers having 4000+ users and 20000+ accounts.

These bills were provided by external service providers and clients were paying huge money to get these utility bills from with annual expenses up to crore.

02

Operational Cost:

BPO consisting of 150 resources spending 25,200 hours on monthly basis, which equates to 57,523.55 Euro in operational cost conducting downloading invoices and checking this activity by manual process.

03

Mundane Work & Human dependency:

Resources extracting details from received utility bills and pushing this data to internal applications to process these bills.

04

Accuracy & Relevance:

To eliminate manual intervention, which gave rise to issues related to accuracy and relevance as well as required multiple verification rounds for confirming authenticity and accuracy

STEP Robotics' SOLUTION

STEP deployed its Robotic Process Automation (RPA) solution, using UiPath Tool, for automation of 20,000 bills /month from different supplier's websites.

Some of the key highlights of the implementation are:

- Scalable bot architecture implementation.
- Managing 800+ supplier websites links and there 5735 credentials in configuration table
- 4 bots running 24x7, navigating through 800+ supplier websites and checking latest invoice availability and downloading the invoices to predefined customers folder.
- Preparing final status execution report after performing each cycle.
- In case of new account coming in the website, solution is smart enough to add that details in configuration table
- Based on due dates periodically algorithm was set inside BOT which was updating next bill availability dates
- In case bills are missing then full run mechanism was incorporated to avoid missing bills.
- All exceptions getting handle with providing error logs and screenshots of failures.

TECHNOLOGIES

- RPA Tool/Platform: UiPath
- RPA execution infrastructure setup
- Web and Desktop software setup/integration
- RPA Processors configuration
- RPA Execution Orchestration configuration
- Software Bots configuration
- RPA Logs/Analytics
- Version Control integration

BUSINESS IMPACT



SCALABILITY

Can handle dynamic workload with increase or decrease in Bots



EFFICIENCY

14x Efficient than Humans



ACCURACY

99 % Accurate Process



RELIABILITY

100% Reliable Process



SAVING

\$ 162,000 Annual Savings

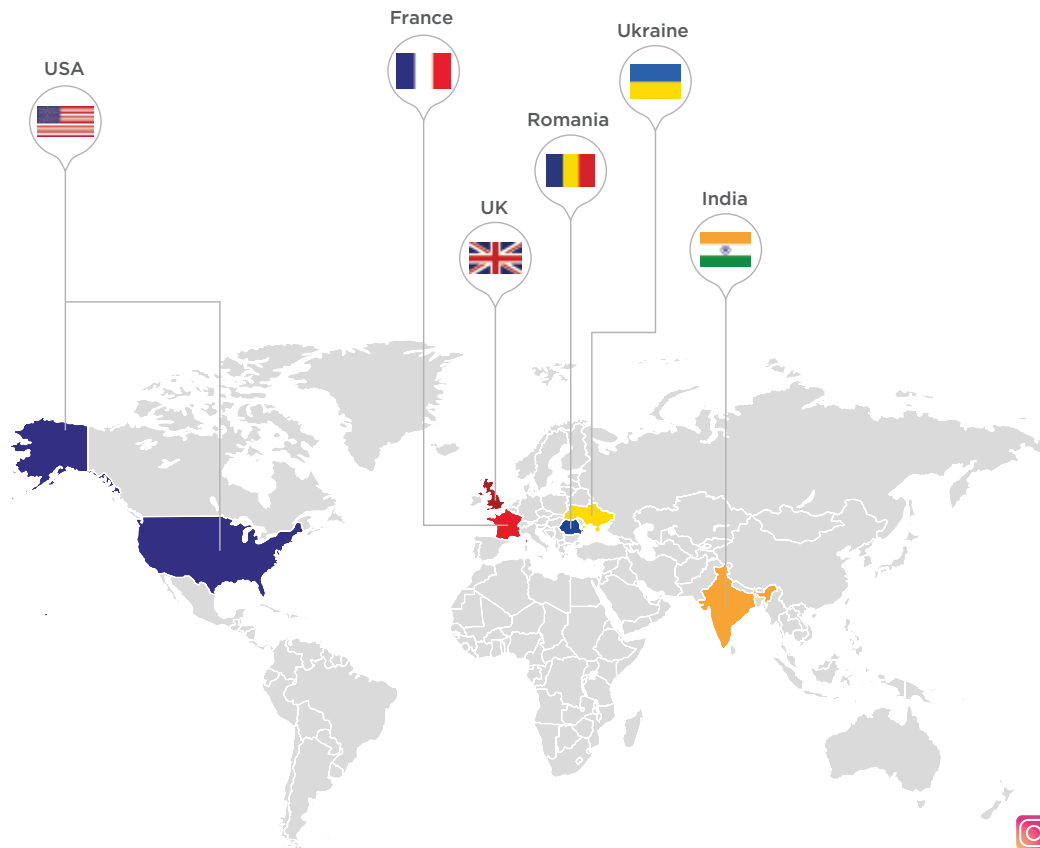
ABOUT

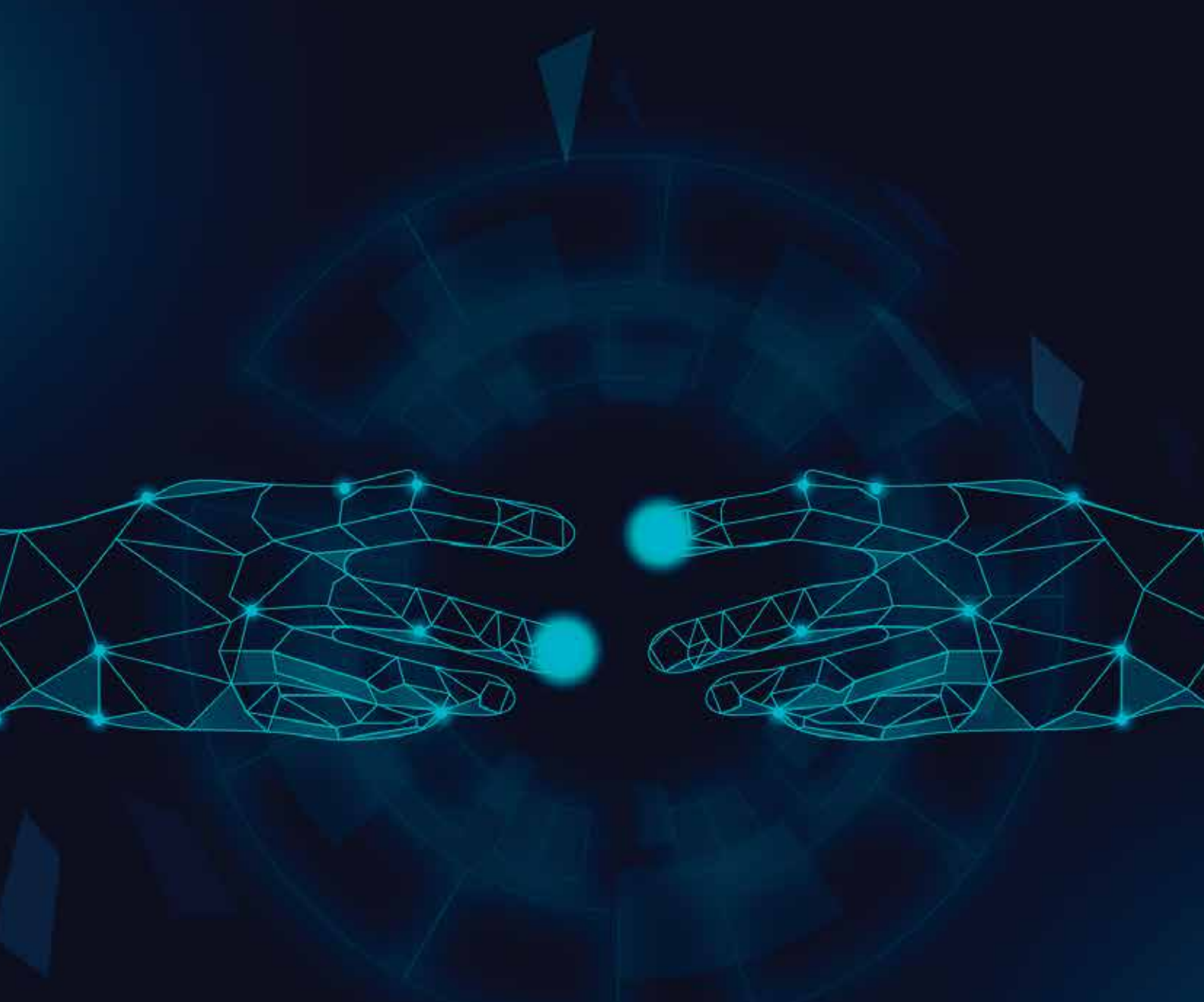
STEP one step ahead

STEP one step ahead provides intelligent solutions for data-driven businesses to increase productivity and enhance the customer experience. With a complete digital approach, STEP one step ahead portfolio spans across Information Technology Services, Business Process Management, Engineering Services and Analytics all powered by Artificial Intelligence. It has established products in Robotic Process Automation, Intelligent

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